

Institutional Account Guide

(<http://it.auth.gr/en/Institutional-Account-Guide>)

Upon successful completion of your registration you will receive an SMS to the mobile number you entered in the registration form. The SMS will contain two numbers, the APM (University Registry Number) and OTP (one time password).

• You have to [self-register](#) to acquire your Institutional User Account at the following URL <https://register.auth.gr/account/>. Create your Institutional User Account using the APM and OTP numbers you received with an SMS. The web interface is available in English.

Your Institutional User Account gives you access to all the electronic services offered by the Aristotle University of Thessaloniki (AUTH):

- the e-University Portal (access to grades, courses, Department and Faculty announcements), Book Distribution Services, e-services of acquisition Student Identity Card
- AUTH e-services such as email, WiFi, personal web pages, blogs, Computer Labs, the software distribution service ([more](#) for the services of the IT Center)
- Accounts are enabled as long as your academic status is active. You may check [Institutional Account Management](#) Web Interface where you can find information about the status of your account and check all other service settings.

National Academic ID

To apply for a [national academic ID](#) (a.k.a. "Paso" or Public transport discount pass), please visit the national academic ID service (<https://submit-academicid.minedu.gov.gr/>)

This web interface is currently only available in Greek.

Wireless and computer access

- To connect to the AUTH wireless network, follow the [WiFi guidelines](#) where the different available SSIDs are described. Wifi availability is shown on the [campus map](#).
- VPN access to the AUTH network is popular for accessing Library Resources, but requires use of the digital certificate issued with your Institutional Account
- There are numerous wired data network outlets for authenticated use (through 802.1x)
- Access to computer labs throughout campus is also available

Other offered services

- For email access to your Institutional Account, visit the [WebMail System](#) of AUTH
- To use the Blackboard e-course platform, please read the guidelines of the [Central Library Services](#) that supports this platform
- To use the e-Class e-learning platform, visit the local [e-Class](#) installation supported by the IT Center
- To access your grades and lesson information visit the e-University [Student Information System](#) supported by the IT Center

Contact Information

You may contact the IT Center in the following ways:

- by phone: +30 2310 999000 (Mon - Fri, 08:15-15:00)
- by fax: +30 2310 999100
- by e-mail: support@auth.gr
- by visiting the Helpdesk, located at the first floor of the [Central Library Building](#) (Mon - Fri, 08:15-15:00)

Useful Links

- University Units
<http://www.auth.gr/en/units>
- Services
<http://auth.gr/en/services>
- E-services
<http://it.auth.gr/en/services/eunivServices>
- Facilities
http://auth.gr/en/uni_sites